



## Memory Jewels Order Form

**Order Dispatch Details:**

<b>Name:</b>	
<b>Address:</b>	
<b>City:</b>	<b>State:</b>
<b>Country:</b>	<b>Postcode/Zip:</b>
<b>Email:</b>	
<b>Phone:</b>	
<b>Name of Deceased:</b>	

Product:	Silver	Qty	9ct Yellow Gold	Qty	9ct Rose Gold	Qty	9ct White Gold	Qty	18ct Yellow Gold	Qty	18ct Rose Gold	Qty	18ct White Gold	Qty	Total:	
<b>Memorial Cup Setting: Small</b>	\$360		\$390		\$390		\$395		\$435		\$435		\$440			
<b>Memorial Cup Setting: Medium</b>	\$380		\$410		\$410		\$415		\$450		\$450		\$460			
<b>Memorial Cup Setting: Large</b>	\$395		\$425		\$425		\$430		\$465		\$465		\$480			
<b>'LOVE' (Claw Set Pendant)</b>	\$445		\$480		\$480		\$490		\$530		\$530		\$550			
<b>'PEACE' (Rub Set Pendant)</b>	\$445		\$480		\$480		\$490		\$530		\$530		\$550			
<b>'SERENITY' (Brooch)</b>	\$475		\$570		\$570		\$590		\$680		\$680		\$740			
Safety Chain & Pin: For Brooch	\$15		\$35		\$35		N/A*		\$60		\$60		N/A*			
<b>'CHRISTEL' (Ring A)</b>	\$455		\$540		\$540		\$560		\$655		\$655		\$730			
<b>'ETERNITY' (Ring B)</b>	\$465		\$590		\$590		\$615		\$775		\$775		\$895			
<b>'INFINITY' (Ring c)</b>	\$490		\$615		\$615		\$640		\$810		\$810		\$945			
<b>'THE JOURNEY' (Bracelet)</b> Length measures 185mm / 7 1/4" long	\$545		\$745		\$745		\$785		\$1090		\$1090		\$1170			
Safety Chain For Bracelet	\$15		\$35		\$35		\$40		\$60		\$60		\$70			
<b>'TEAR DROP' (Drop Earrings)</b>	\$480		\$550		\$505 *		\$560		\$636		\$600*		\$600*			
<b>'GRACE' (Stud Earrings)</b>	\$470		\$545		\$525		\$550		\$636		\$636		\$695			
															Sub-Total:	

**Notes:** \*

**Pendant:** \* Pendant comes with display chain only

**Brooch:** \* White gold safety chain and pin not available; sterling silver can be used if required

**Drop Earrings:** \* Drop earrings are not available in 9ct or 18ct gold or 19ct white gold, the price on these pieces is for wire hooks only – not as photographed

## What Do I Do Now?

- Decide on how many Memory Jewels you would like for family members/friends.
- Select the jewellery piece/s you prefer.
- If choosing a ring, have your ring size/s measured (visit a jeweller or go to the ring sizing link attached)
- Place the appropriate amount of ashes into a zip lock bag - or ask your funeral director to do this for you.
- Download, complete & sign the order form including payment details & sign the Terms & Conditions.
- Complete & sign the Quarantine Declaration form – this must be completed even if sending from within Australia.
  
- Place the zip lock bag, order form, terms & conditions & Quarantine Declaration into a padded post pack & send via registered mail to: **Memory Jewels:**  
PO Box 5198, Mordialloc 3195, Victoria, Australia

Within approximately 4 weeks of receipt, you will be notified of the completion of your pieces. At that time, final payment is required & you will be dispatched your Memory Jewels.

**Product Color Details:**  
(Refer to color swatch guide on website)

**HOW MUCH ASH TO SEND**

**For Each Gem We Require 1 Level Teaspoon**

**DISCOUNTS**

**A 15% DISCOUNT APPLIES ON ORDERS OF 2 OR 3 GEMS**

**DISCOUNTS**

**A 20% DISCOUNT APPLIES ON ORDERS OF 4 OR MORE GEMS**

Sub-Total:

Less Discounts:

Add 10% GST:

Total:

50% Deposit:

Balance:

Postage & Handling plus Return Postage and Handling:

How did you hear about Memory Jewels?

<b>Notes:</b>	
<input type="checkbox"/>	All prices are shown in \$AUD (Australian Dollars). You can check your conversion to other currencies here: <a href="http://www.xe.com/ucc/">http://www.xe.com/ucc/</a>
<input type="checkbox"/>	50% DEPOSIT PAYABLE WHEN ORDERING
<input type="checkbox"/>	Balance is payable upon notification of completion and prior to dispatch of your order.
<input type="checkbox"/>	Please note we strongly advise you to get your ring size professionally measured by your local jeweller. Although we have provided a link to a ring sizing web site this could prove to be inaccurate especially for rings with wider bands. We will make the ring to the specified size; if this proves to be incorrect there will be a charge to re-size the ring.
<input type="checkbox"/>	Fluctuations in gold prices have been factored in to these prices, however large variations may include a slight price increase.

<b>Payment Details:</b>	
<b>We Accept: MASTERCARD / VISA / BANK CHEQUE</b>	
Credit Card Type:	
Credit Card Number:	
Name on Credit Card:	
Expiry Date:	
Last 3 digits on signature pad on back of card	
Signature:	
Billing Address (if different to delivery address above):	
Delivery Details and Additional Notes:	

# CONTRACT FOR THE MANUFACTURE OF MEMORY JEWELS

## TERMS AND CONDITIONS

**Manufacturer:** PCGM Australia Pty Ltd - A.C.N. 114894094

**Customer: Name:**

The following terms and conditions constitute the whole of the terms and conditions for the contract between the manufacturer and the customer relating to the Order placed by the customer on the Memory Jewels Order Form on the face hereof.

1. Payment for the products as stated on the Order Form (which Order Form is included as part of these Terms & Conditions) shall be by a payment of 50% of the total sum payable upon placing the order and the balance of 50% shall be payable upon the manufacturer advising the customer that the Order is completed. The manufacturer is not obliged to forward the order until it has been paid for.
2. In the event of cancellation by the customer where production has commenced a fee will be incurred which fee will be determined at the discretion of the manufacturer.
3. If cancellation occurs prior to production commencing the fee will be refunded less 5% for handling and processing. The manufacturer reserves the right to refuse to process any order at its discretion and in the event that it refuses to proceed with an order the whole of the deposit shall be refunded.
4. No representation is given by the manufacturer as to the final quality of the Memory Jewel ("the product") as in certain cases impurities in ashes may result in unavoidable variation in colour.
5. The manufacturer shall exercise all care and responsibility for the construction of the product but due to uncertainty in production the manufacturer does not guarantee the performance or completion of the order and the customer by placing the order acknowledges and accepts that if there is a failure during the course of construction in making the product the customer has no right of legal action for any loss of whatever nature arising out of the failure to construct the product. This clause is only operative in so far as it does not negate the rights of the customer under the compulsory provisions of the Trade Practices Act or other similar Australian legislation. In the event of failure to manufacture the product the full deposit shall be refunded together with any unused ashes.
6. The Manufacturer accepts no responsibility for any jewels or ashes being lost in the mail. All products and ashes will be posted via priority mail and if the customer requires the mail to be insured it is there responsibility to advise the manufacturer of this requirement in writing and to pay for the insurance.
7. The manufacturer is by the deliver of the ashes to them authorised by the customer to use the ashes at its discretion and the customer undertakes to the manufacturer that no other person's authority is required.
8. The manufacturer will only accept responsibility for the ring size as ordered. In the event that a different ring size is requested after the completion of the Order an additional charge will be made.
9. The customer will supply only ashes in the zip lock bag and shall not place any foreign substance or other material with the ashes and shall confirm this fact by the completion of the Quarantine Declaration Form (International Orders) and / or signing these terms and conditions (Domestic Orders).
10. In the event that any legal action is taken by any Government Authority, person or organization against the manufacturer arising out of any act or omission occasioned by the customer in the delivery of the ashes or the making or delivery of the order to the manufacturer, the customer agrees to indemnify the manufacturer, its representatives, business associates and suppliers, and hold them harmless from and against any loss, costs, damages, claims, liability or expenses including reasonable legal costs that may be incurred by reason of any act or omission as stated above.

### SIGNED BY THE CUSTOMER:

Signature: \_\_\_\_\_

Print customer 's name: \_\_\_\_\_

Date: \_\_\_\_\_

# Quarantine Declaration

Within this package and sealed within a clear zip lock bag are:

**Human cremated ashes/animal cremated ashes**

(Strike out whichever does NOT apply)

**These ashes are to be used to create an artificial gemstone and set into memorial jewellery.**

**Please do not open the zip lock bag. If there are any queries regarding the content, please call:**

\_\_\_\_\_

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Name (please print):** \_\_\_\_\_